Halal Certification Processes

ENQUIRY

- Enquiries on Muis Halal certification can be made via the following channels:

  1. Email (feedback@muis.gov.sg)
  2. Phonecall (65-6359 1167)
  3. Walk-in facilitation @ Muis (No. 1 Lor. 6 Toa Payoh, Singapore 319376)

APPLICATION SUBMISSION

- Application made via the Muis eHalal System (MeS) at http://eHalal.muis.gov.sg
- Payment of Application Fees (new applications only)

PROCESSING

- Application is processed & verified to ensure that Muis Halal Terms & Conditions are being complied with
- Surprise inspection at premises will be carried out
- Shortcoming notifications will be issued if necessary

CERTIFICATION

- Halal certificate will be issued once application has been approved
- Payment of Certification Fees

POST-CERTIFICATION

- Unannounced periodic inspections will be conducted
- Halal certificate holders are required to update the MeS for any change of details (e.g. Muslim staff, products/ingredients, etc)

RENEWAL

- Halal certificate holder submits renewal application at least 2 months before the expiry of their certificate