

MUIS HALAL CERTIFICATION PROCESS

ENQUIRY

- Enquiries on Muis Halal certification can be made via the following channels:
 1. Email (info@muis.gov.sg)
 2. Phone call (+65-6359 1199)
 3. Walk-in facilitation @ Muis (273 Braddell Road)



APPLICATION SUBMISSION

- Application made via the Muis eHalal System (MeS) at <https://www.halal.sg/ehalalv2/login.aspx>
- Payment of application fees (new applications only)



PROCESSING

- Application is processed & verified to ensure that the Muis Halal Certification Conditions (HCC) are complied with
- Certification audit at premises will be conducted



CERTIFICATION

- Halal certificate will be issued once application has been approved
- Payment of certification fees



POST-CERTIFICATION

- Unannounced periodic inspections will be conducted to ensure compliance
- Halal certificate holders are required to update the MeS for any change of details (e.g. Muslim staff, Menu, products/raw materials, supplier etc.)



RENEWAL

- Halal certificate holder submits renewal application 3 months and no later than 1 month before the Halal certificate expiry date.

NOTE: For feedbacks (including complaints), please email info@muis.gov.sg or qsm@muis.gov.sg
For appeals, please contact the respective HCSU officer