



Majlis Ugama Islam Singapura Halal Certification Conditions

**This document is provided for the application for Halal
Certification by the Majlis Ugama Islam Singapura
with effect from DD MMM YYYY**

EATING ESTABLISHMENT SCHEME (Category 1)



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FOREWORD

Majlis Ugama Islam Singapura

Majlis Ugama Islam Singapura (Muis), also known as the 'Islamic Religious Council of Singapore', was established in 1968 pursuant to the enactment of the Administration of Muslim Law Act. Muis is a statutory board under the Ministry of Culture, Community and Youth and administers Muslim affairs in Singapore. Among others, Muis issues Halal certificates and regulates the Singapore Halal industry. More information on Muis' roles and responsibilities is available at www.muis.gov.sg.

Administration of Muslim Law Act

88A – (1) The Majlis may issue halal certificates in relation to any product, service or activity and regulate the holders of such certificates to ensure that the requirements of the Muslim law are complied with in the production, processing, marketing or display of that product, the provision of that service or the carrying out of that activity.

(2) An application for a halal certificate shall be in such a form as the Majlis may require.

(3) The Majlis may, in issuing a halal certificate, impose such condition as it thinks fit and may at any time vary, remove or add to such condition.

(4) The Majlis may, by notification in the Gazette, specify any certification mark of the Majlis for use in relation to any product, service or activity in respect of which it has issued a halal certificate under subsection (1).

(5) Any person who, without the approval of the Majlis:

- (a) issues a Halal certificate in relation to any product, service or activity; or
- (b) uses any specified Halal certification mark or any colourable imitation thereof,

shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 12 months or both.

(6) The Majlis may, in granting approval to any person to issue any Halal certificate or to use any specified Halal certification mark, impose such condition as it thinks fit and may at any time vary, remove or add to such condition.

(7) The Majlis may revoke or suspend its approval granted to any person to issue any Halal certificate or to use any specified Halal certification mark if that person fails to comply with any condition imposed under subsection (6).

(8) Any person aggrieved by any decision of the Majlis made under this section may appeal to the Minister whose decision shall be final.

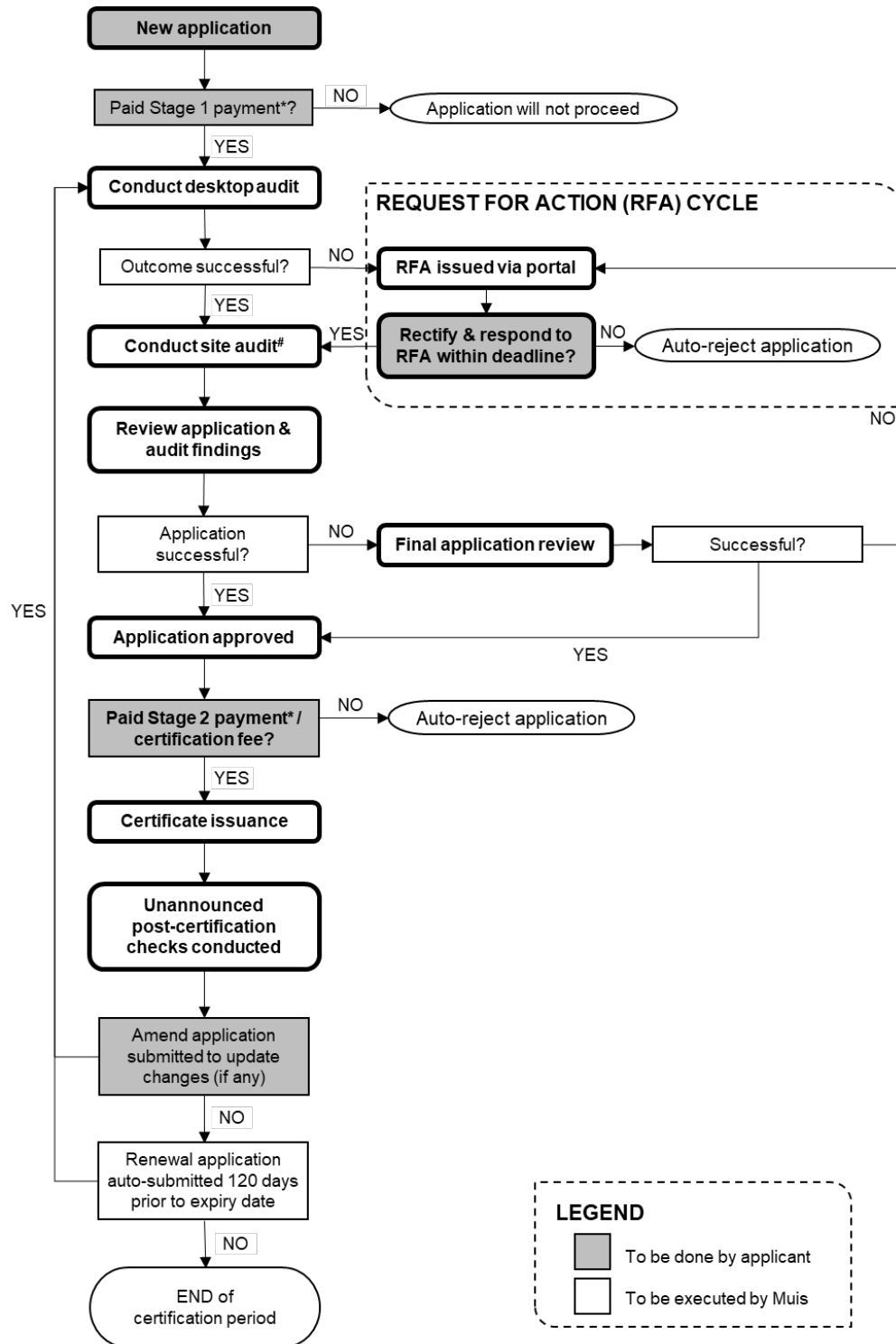
For More Information

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Singapore 579702

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Website: www.muis.gov.sg / www.halal.sg

Halal Certification Strategic Unit
23 Mayo Street
Singapore 208323

HALAL APPLICATION PROCESS



Note:

* For renewal applications, there are no Stage 1 / Stage 2 payments. Instead, certification fee will apply after application has been approved.

In extraordinary circumstances, Muis may conduct a remote audit.

HALAL CERTIFICATION CONDITIONS		
1. GENERAL INFORMATION		
1.1	The conditions set out in this document shall hereinafter be referred to as the “Muis Halal Certification Conditions”. All annexes to these Muis Halal Certification Conditions shall be deemed to be incorporated in and form an integral part hereof. Words or phrases in these Muis Halal Certification Conditions that are defined in Annex C – Glossary shall bear their defined meaning unless the context otherwise requires.	Muis Halal Certification Conditions
1.2	All companies / establishments applying for a Halal certification from Majlis Ugama Islam Singapura (Muis), may, upon fully complying with the Muis Halal Certification Conditions, be issued a Muis Halal certificate (the “Halal certificate”) and allowed the use of Muis Halal certification mark (the “Halal certification mark”) upon the terms and subject to the conditions provided therein.	General information
1.3	The applicant is deemed to have agreed to share its company’s information to Muis upon submitting an application to Muis.	Agreement by applicant
1.4	All information submitted by the applicant will not be disclosed to any other person except for the purpose of determining the outcome of this application.	Confidentiality of application
1.5	The applicant shall ensure personnel representing the company / establishment (including the applicant): <ul style="list-style-type: none"> (a) does not use any indecent, threatening, abusive or insulting words or behaviour in communication with Muis; (b) does not collect, use or disclose personal data (which includes photographs, video and audio recordings) of Muis officers unless consent is given. 	Protection for Muis officers
1.6	The Eating Establishment scheme (Category 1) in this document shall be applicable to the operation of the following types of retail food establishments in Singapore: <ul style="list-style-type: none"> (a) Hawker Stalls; (b) Snack bars / Bakeries; (c) School Canteen Stalls; (d) Short-term Stalls. <p>Note: For outlets (franchise / chain) and establishments with central kitchen, they will fall</p>	Types of businesses under Eating Establishment scheme (Category 1)

	under Eating Establishment scheme (Category 2) , regardless of the type of establishments they comprise.	
1.7	<p>The scope of certification shall include:</p> <ul style="list-style-type: none"> (a) Receiving, storage and handling of ingredients and prepared food (b) Areas of storage, preparation, dishing, display and servery area of food and drinks; (c) Collection, handling, washing and storage of equipment and utensils; (d) Packaging of food for takeaway. 	Scope of certification
2. APPLICATION REQUIREMENTS		
2.1	The applicant shall read, understand and agree to adhere to the Muis Halal Certification Conditions upon submission of the application.	Compliance at all times
2.2	Any request for waiver of the Muis Halal Certification Conditions shall be submitted in writing using the form provided by Muis or provision via application system.	Request for waiver of Conditions
2.3	<p>The applicant shall submit a New application if:</p> <ul style="list-style-type: none"> (a) Its current outlet has not been previously Halal-certified by Muis; (b) It has a new outlet and its other chain or franchise outlet(s), bearing the same business name and/or branding, are already Halal-certified by Muis; <ul style="list-style-type: none"> i. The application has to be done within 7 working days from the opening date of the new outlet; ii. If the previous application was rejected or cancelled, the new application shall be submitted within 7 working days from the date of rejection or cancellation. (c) Its Halal certificate has expired, and renewal application was not submitted when submission was due; (d) The renewal period for the existing Halal certificate has lapsed; (e) Its previously submitted application was rejected; (f) Its Halal certificate has been revoked. 	Submission of New application
2.4	<p>In addition to the Eating Establishment scheme, the applicant shall also apply for:</p> <ul style="list-style-type: none"> (a) Food Preparation Area scheme if licensed to cater or distribute to other outlets under the Eating Establishment scheme; (b) Product / Whole Plant scheme if it provides prepacked food for retail sale; (c) Storage Facility scheme if its raw materials and processing aids are stored in a self-managed facility outside of the premises that is to be certified. 	Application for multiple schemes
2.5	Application for Short-term Stall sub-scheme shall be submitted at least 5 working days before commencement of operations, in the event:	Application for Short term

	<p>(a) the operator is an existing Muis Halal certificate holder;</p> <p>(b) the short-term stall bears the name and/or branding of its Halal-certified premises; and</p> <p>(c) the short-term stall is operated at a location other than its certified premises for at least 7 consecutive days or more.</p>	
2.6	The applicant may be advised to change the scheme and/or subject to additional requirements as Muis deems fit. Where the applicant has applied for waiver of the Muis Halal Certification Conditions, this may include additional imposed conditions that will accompany the Muis Halal Certification Conditions waivers granted to applicant (refer to Table A, page 27).	Additional requirements if necessary
2.7	The applicant shall take ownership and bear responsibility for its application at all times. The applicant shall communicate directly with Muis on all matters related to Halal Certification.	Ownership and responsibility
3. GENERAL CERTIFICATION REQUIREMENTS		
3.1	The applicant shall be licensed by the relevant food safety authority.	License by food safety authority
3.2	<p>The scope of certification for the premises shall be identified and maintained as documented information (i.e. floor plan).</p> <p>This is applicable to all sub-schemes in this document except for Hawker and School Canteen Stall sub-schemes.</p>	Demarcation of scope of certification
3.3	The applicant shall ensure that there is no cross-mixing of Halal and non-Halal food and ingredients.	No cross-mixing
3.4	<p>The applicant shall only order, purchase, receive, store, prepare, cook, offer to sell and sell Halal food and ingredients that have been declared to Muis.</p> <p>Declaration of ingredients and menu items shall be done during the application.</p> <p>Naming of menu items shall take into account cultural and religious sensitivities, and may be subject to change if Muis deems that the menu item name is inappropriate.</p> <p>Details of ingredients' declaration shall include:</p> <p><u>For high-risk items (refer to Annex A)</u></p> <p>(a) item name, brand and/or description</p> <p>(b) name of supplier (as reflected on invoice)</p> <p>(c) name of Halal certification body</p>	No undeclared and/or non-Halal items

	<p><u>For all other items</u></p> <ul style="list-style-type: none"> (a) item name and/or description (b) name of supplier (as reflected on invoice) 	
3.5	<p>All ingredients and food products prior to purchase shall be substantiated with product specifications or labels. In addition, ingredients and food products which are categorised as Medium-Low, Medium-High or High Halal risk will require additional documents for approval (refer to Annex A):</p> <ul style="list-style-type: none"> (a) <u>Medium-Low</u> <ul style="list-style-type: none"> - Muis general questionnaire (if necessary) (b) <u>Medium-High</u> <ul style="list-style-type: none"> - Muis general questionnaire; - Muis-recognised Halal certificate or laboratory analysis report by an accredited laboratory (if necessary) (c) <u>High</u> <ul style="list-style-type: none"> - Halal certificates or Halal certification marks from Muis and/or Muis-recognised Halal certification bodies. 	Need to be Halal and substantiated with relevant documents
3.6	<p>The applicant shall ensure that all ingredients are labelled in English, minimally with the following information for traceability purpose:</p> <ul style="list-style-type: none"> (a) product name and description, (b) manufacturer/brand owner's name; (c) manufacturer/brand owner's address. (d) abattoir / plant number*; (e) Halal slaughtering and packing date*; (f) Halal mark or equivalent*. <p>*Only for high-risk items such as imported meat / poultry.</p> <p>Muis may also consider alternative documents to determine the traceability of a Halal certificate / documents to an ingredient / raw material.</p>	Proper labelling
3.7	<p>A laboratory analysis report according to Muis' requirements may be required by Muis to confirm that the products, raw materials, additives and/or processing aids are Halal. This may be during the initial audit and/or periodic inspections and/or renewal audit. The selection of the accredited laboratory and procedure for product sampling shall be decided by Muis. The applicant shall bear all costs of the laboratory testing.</p>	Laboratory analysis
3.8	<p>The applicant shall ensure that equipment and utensils used in the handling of Halal-approved food and ingredients do not come into contact with pork or its derivatives.</p>	Handling of food and ingredients

3.9	<p>The applicant shall maintain the following documentations and records:</p> <ul style="list-style-type: none"> (a) Licence issued by relevant food authority (b) Proof of Halal competency (e.g. certificate of attainment or competency) (c) Proof of attendance for current Muslim personnel (d) List of menu items (e) List of ingredients, and their supporting documents (f) Past records of original invoices and delivery orders (g) Halal periodic inspection reports (if any) (h) Any other communications from Muis 	Systems-related requirements
3.10	<p>The applicant shall ensure that at least one owner representative and one Muslim personnel:</p> <ul style="list-style-type: none"> (a) attend Halal training course(s) mandated by Muis and/or assessed to be competent; (b) attend a refresher training course mandated by Muis every 5 years from the date of the previous assessment. 	Training Requirement
3.11	<p>The applicant shall engage at least 2 competent permanent Muslim personnel.</p>	Muslim personnel
3.12	<p>The Muslim personnel shall:</p> <ul style="list-style-type: none"> (a) advise the food business on Halal food matters as well as cultural and religious sensitivities relating to them; (b) assist in complying with the conditions stipulated in this document (c) endorse the original invoices and delivery orders mentioned in Clause 3.9(f) with – <ul style="list-style-type: none"> i. his / her signature ii. his / her name iii. date of verification 	Responsibilities of Muslim personnel
4. SPECIAL CERTIFICATION REQUIREMENTS		
4.1	<p>The applicant under Hawker sub-scheme shall comply with the following requirements:</p> <ul style="list-style-type: none"> (a) Separate applications shall be submitted for individual stalls seeking Halal certification within the food court according to the name on the signboard and/or type of menu served, regardless of the operator. (b) All soiled utensils shall be collected separately. (c) There shall be dedicated and clearly demarcated washing point for soiled utensils. (d) Food sold shall not be labelled or advertised in a manner that is misleading or is likely to create an erroneous impression of the scope of any Halal certification awarded by Muis. 	Additional Conditions for Hawker sub-scheme

4.2	The applicant under Hawker and School Canteen Stall sub-scheme may purchase ingredients from retail stores via physical or online means, subject to the conditions stipulated in Annex B.	Purchasing from retail stores
4.3	<p>The applicant under Snack Bar / Bakery sub-scheme shall comply with the following requirements:</p> <ul style="list-style-type: none"> (a) All food and drinks sold at the snack bar shall be prepared within the snack bar. (b) The central kitchen that delivers semi and/or fully-processed foods and drinks to the Snack Bar / Bakery shall be Halal-certified under – <ul style="list-style-type: none"> i. Food Preparation Area scheme if the kitchen is managed by the same company; ii. Product / Whole Plant scheme if the kitchen is managed by another company (c) Food sold shall not be labelled or advertised in a manner that is misleading or is likely to create an erroneous impression of its Halal status. 	Additional Conditions for Snack Bar / Bakery sub-scheme
4.4	<p>Short-term Stall sub-scheme is applicable only for applicants with a valid Muis Halal certificate at the time of application submission. The applicant under Short-term Stall sub-scheme shall comply with the following additional requirements and subject to the process flow as indicated in Annex E:</p> <ul style="list-style-type: none"> (a) All food and drinks sold at the short-term stall shall be prepared within the short-term stall. (b) All semi and/or fully-processed foods and drinks shall be delivered from an entity which is Halal-certified by Muis. (c) Halal certificate issued to a short-term stall holder is non-renewable. 	Additional Conditions for Short-term Stall sub-scheme
4.5	<p>Applicant may allow guide dogs accompanying a blind or visually-impaired customers to be brought into the certified premises. Within the certified premises, the guide dog shall:</p> <ul style="list-style-type: none"> (a) Be kept under proper control; (b) Be restrained from straying or causing annoyance or nuisance, or from damaging any property; (c) Be held in a leash; (d) Not be fed within the food establishment, unless it is a pet café. <p>For more information, applicants may refer to http://www.guidedogs.org.sg/programme/guide-dogs/guide_dog_access/.</p>	Entry of guide dogs

4.6	Applicant that engages an external storage facility provider to store the raw materials for which the Halal certification relates to shall be Halal-certified.	Appointment of external storage facility provider
5. APPLICATION PROCESSING		
5.1	<p>The processing of application shall commence:</p> <ol style="list-style-type: none"> 1. <u>Within 14 working days</u> from the date of payment for New (normal) application; 2. <u>Within 7 working days</u> from the date of payment for New (express) application; 3. <u>Within 14 working days</u> from the date of application submission for Amend and Renewal applications. 	Duration of application processing
5.2	<p>Upon successful transaction of stage 1 payment, the applicant shall:</p> <ol style="list-style-type: none"> (a) access the application portal regularly for information on application status and Request For Action notices. Email notifications will be sent to the applicant's email address indicated during application. (b) be prepared for a site audit by Muis after applicant has commenced operations. Repeat audits may be conducted, as and when necessary. (c) not make any Halal-related claims or advertisements that indicates he is applying, has applied or renewing for Halal certification for the related premises. 	Monitoring of application
5.3	Muis shall, at its discretion, decide on the certification duration, type of scheme and other conditions for approval of the application.	Discretion by Muis
5.4	If there is additional payment required upon approval of application, payment shall be made within 30 working days from the date of payment advice. After payment has been received, the Halal certificate will be couriered out to the mailing address indicated in the application form. Failing such payment, the Halal certificate shall be automatically cancelled without further notice to the applicant.	Certificate issuance
5.5	<p>Payments shall be made through the application portal or any other mode of payment made available or agreeable by Muis, prior to courier of the certificate.</p> <p>All payments made for the purpose of Halal certification is NON-REFUNDABLE.</p>	Payment prior to courier of certificate
5.6	<p>The application may be rejected under these circumstances:</p> <ol style="list-style-type: none"> (a) Application made via other means apart from the prevailing application portal; 	Application rejection

	<ul style="list-style-type: none"> (b) Incomplete or inaccurate submission; (c) Failure to respond to the application's Request for Action within stipulated deadline; (d) Non-compliance with the Muis Halal Certification Conditions; (e) Pending outcome of investigation for suspected breach of the Law or Muis Halal Certification Conditions in relation to an earlier Halal certificate issued; (f) No fee paid within the stipulated deadline. 	
6. POST CERTIFICATION		
6.1	Muis shall conduct unannounced periodic inspections as and when necessary following the award of the Halal certificate, within the certificate validity period. Easy access to certified premises shall be granted to Muis officers for the purpose of conducting inspections.	Unannounced checks
6.2	In the event that non-compliance is found during the periodic inspection and/or during the certification audit of renewal application, the certificate holder shall ensure immediate rectification measures are carried out, put in place preventive actions to ensure non-recurrence of the non-compliance or any other required actions within the deadline as stipulated under the Periodic Inspection Report (PIRe) issued.	Rectification of non-compliances
6.3	<p>Any notice required to be given by either Muis or the certificate holder, in relation to a breach of the Muis Halal Certification Conditions or offence under the Law, shall be written and sent by electronic mail (effective upon receipt); inland post (effective 2 working days after posting or may be delivered personally (effective upon receipt) to the other party at the addresses set out below:</p> <ol style="list-style-type: none"> 1. If to the certificate holder – the email address and postal address submitted by the certificate holder in the most recent application; 2. If to Muis – Halal Certification Strategic Unit, 23 Mayo Street, Singapore 208323. <p>In proving the delivery of any letter, it shall be sufficient to prove that such letter was properly addressed, stamped and placed in the post or delivered or left at the address indicated if delivered by hand.</p>	Service of notice
6.4	<p>The applicant shall submit an Amend application if there is any of the following changes to the application submitted earlier with exception for Limited Time Offer (LTO) items and Research & Development (R&D) purposes:</p> <ul style="list-style-type: none"> (a) Contact information (b) Changes to personnel (c) Changes in particulars of personnel (d) Details of medium- and high-risk ingredients (refer to Annex A) 	Updated application details at all times

	<p>(e) Details of suppliers (f) Details of menu (g) Size and/or layout of premises (h) Establishment of a virtual brand</p> <p>Failure to declare the changes may affect the certification status of the related premises.</p> <p>For LTO items, the applicant shall submit the relevant supporting documents via email at least 4 weeks before to Muis and obtain Muis' approval before marketing for LTO items is done.</p> <p>For R&D purposes, the applicant shall submit the relevant supporting documents via email to Muis and obtain Muis' approval before R&D process is embarked.</p>	
6.5	<p>The certificate holder shall inform Muis via info@muis.gov.sg of any change in ownership, premises size and layout <u>at least 30 working days before</u> the changes are implemented.</p>	<p>Change of ownership, premises size and layout</p>
6.6	<p>Halal Certificate is not transferable.</p> <p>In the event the Halal certificate holder moves the business location:</p> <ol style="list-style-type: none"> 1. The existing Halal certificate is automatically cancelled / invalid. No Halal-related claims shall be made for this new location prior to obtaining a Halal certificate; 2. For chain or franchise outlets, the certificate holder shall submit a new application <u>within 14 working days</u> from the opening date of a new outlet or from the date of relocation; 3. For non-chain outlets or outlets that do not bear the same business name as their other Halal-certified outlets, related entities or businesses, the certificate holder may submit a new application should it wish to obtain certification for the premises in the new location. 	<p>Halal cert is not transferable</p>
6.7	<p>No other operator or company shall be allowed usage of the certificate holder's premises without the prior written approval of Muis which approval may be refused absolutely or given on such terms Muis may at its discretion deems fit.</p>	<p>Usage of premises by external parties</p>
6.8	<p>In the event of public feedback, whether by way of a complaint or otherwise, the certificate holder shall account to Muis and provide a written explanation <u>within 3 working days</u> of Muis' written request.</p>	<p>Explanation on public feedback</p>
6.9	<p>Muis may collect relevant samples, photographs or other materials for the purpose of checks and verification.</p>	<p>Evidence collection</p>

6.10	<p>Renewal applications will be <u>auto-submitted 120 days</u> prior to expiry of the Halal certificate. Certificate holders shall:</p> <p>(a) access the application portal regularly for information on application status and Request For Action notices. Email notifications will be sent to the applicant's email address indicated during application.</p> <p>(b) be prepared for a site audit by Muis after applicant has commenced operations. Repeat audits may be conducted, as and when necessary.</p>	Automated submission of renewal application
6.11	<p>Automated email reminders may be sent to the applicant's email address indicated during application subject to the systems functionality. However, Muis does not undertake any responsibility of ensuring that the automated email reminders reach and/or are communicated to the intended recipient.</p>	Automated reminders to registered email address
7. PUBLICITY		
7.1	<p>Any form of advertising, signboard, menu card / board and corporate collaterals (business cards, invoices, etc.) shall -</p> <p>(a) not mislead on the Halal status of the establishment, menu items and products sold;</p> <p>(b) not make claims that premises beyond the scope of certification are Halal-certified;</p> <p>(c) not resemble those belonging to their non Halal-certified business entities (including logos).</p> <div data-bbox="245 1178 1211 1549" style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><u>Note:</u> For example, company / establishment that applies for Halal certification under:</p> <ol style="list-style-type: none"> 1. Hawker sub-scheme and is operating within a food court shall not claim that the food court is Halal-certified and ensure all Halal signages are limited to display within the Halal-certified premises; 2. School Canteen Stall sub-scheme shall not claim that the canteen is Halal-certified. </div>	Publicity
7.2	<p>Muis shall, at its discretion, publish a certification status listing of all certificate holders as it deems fit with such details as it deems fit.</p>	Status listing of certificate holders
8. MUIS HALAL CERTIFICATE / CERTIFICATION MARK		
8.1	<p>The Halal certificate shall be issued upon approval of the application, full payment of fees and any outstanding dues as advised by Muis.</p>	Issuance of certificate

8.2	<p>The original Halal certificate issued –</p> <ul style="list-style-type: none"> (a) is valid for the period stipulated on the certificate; (b) shall be displayed for easy public viewing within the certified premises only; (c) shall NOT be displayed beyond its expiry date; (d) shall NOT have copies made and advertised in any form that is misleading (online and offline). 	Validity of certificate
8.3	<p>The Halal certificate, Halal certification mark and/or any part of it is the property of Muis. The certificate holder shall –</p> <ul style="list-style-type: none"> (a) be held responsible for the certificate issued to him or her; (b) ensure the certificate and certificate mark are not misused in any manner; (c) return the certificate to Muis immediately upon demand. 	Certificate is the property of Muis
8.4	<p>The certificate holder shall immediately lodge a police report for any loss of the Halal certificate and forward a copy to Muis via info@muis.gov.sg.</p>	Loss of certificate
8.5	<p>In the event of a loss or damage of Halal certificate or any other reasons requiring additional certificate, the certificate holder shall submit a request for 'Certified True Copy' of the Halal certificate using the form provided by Muis, subject to approval and service fee.</p>	'Certified True Copy' of certificate
8.6	<p>The Halal certification mark and/or any part of it is the property of Muis, the certificate holder shall ensure that all parties interested to use and reproduce the Halal certification mark and/or any part thereof in any kind or form shall obtain prior written approval from Muis before using or reproducing the same, which approval may be withheld absolutely or given on such terms as Muis deems fit.</p>	Approval before using or reproducing certificate / mark
8.7	<p>The certificate holder shall adhere to the specification of the Halal certification mark stipulated in Annex D.</p>	Adherence to specifications of mark
8.8	<p>Muis reserves the right to suspend or revoke the Halal certificate with immediate effect upon written notice to the certificate holder, in the event that the certificate holder is found to:</p> <ul style="list-style-type: none"> (a) have breached any of the Muis Halal Certification Conditions; (b) have made or caused to make any false or fraudulent declaration, certification or representation, either in writing or otherwise; (c) have its operating licence issued by the relevant food authority suspended; (d) have ceased to carry on its business or threatens to do so; (e) have appointed over all or any part of the assets or undertake a receiver, judicial manager or similar officer; (f) have filed or be the subject of a petition for judicial management; 	Suspension / revocation of certificate

	<ul style="list-style-type: none"> (g) have ceased to do business in the normal course for a continuous period of more than 30 days; (h) Have made any arrangement for the benefit of its creditors; (i) Have gone into liquidation or bankruptcy, save for the purposes of a genuine amalgamation or reconstruction; and/or (j) Have been convicted of any offence of such a nature that, in the opinion of Muis, is undesirable that the Halal certificate holder should continue to hold the Halal certificate 	
8.9	<p>Upon expiry, suspension or revocation of the Halal certificate, the certificate holder shall immediately:</p> <ul style="list-style-type: none"> (a) cease the display of the Halal certificate; (b) cease all further use of the Halal certification mark; (c) cease all publications, circulation of material and advertisements bearing the Halal certification mark; (d) cease all Halal-related claims in relation to the affected premises; (e) inform parties using or reproducing the Halal certification mark in relation to the affected establishment to cease usage and reproduction of the mark. <p>Further or in the alternative, should Muis' investigation into the breach of the Muis Halal Certification Conditions be ongoing and/or until the certificate holder has made suitable recompense for the breach to the satisfaction of Muis, the certificate holder shall not make changes to the existing Halal certificate by submitting a change or renewal application and / or apply for a new Halal certificate.</p> <p>The applicant shall pass a one-time reinstatement audit if the suspension period ends before the certificate's expiry. Applicant shall set the audit date with Muis at least 2 weeks prior to the end of suspension. Failing the re-instatement audit, Muis may extend the suspension till the certificate's expiry.</p>	Cessation of use of certificate / mark upon suspension / revocation
9. OTHER CONDITIONS		
9.1	<p>The applicant / certificate holder shall at all times keep Muis fully indemnified against all claims, damages, expenses or costs (including those asserted by third parties) arising directly or indirectly from any breach by the certificate holder and/or applicant of any provision of the Muis Halal Certification Conditions or the Halal certificate or otherwise arising from or in connection with the unlawful use of the Halal certificate or Halal certification mark or other activities associated therewith by the Halal certificate holder or applicant.</p>	Muis to be fully indemnified
9.2	<p>The applicant / certificate holder shall accept Muis' decisions on all Halal related matters as binding. Muis' records of all matters relating to the certificate and application shall be binding on the Halal certificate holder or applicant.</p>	Muis' decisions are binding

9.3	No exercise or failure to exercise or delay in exercising any right power or remedy vested in Muis under or pursuant to the Muis Halal Certification Conditions shall constitute a waiver by Muis of that or any other right power or remedy. The failure of Muis to insist upon or enforce strict performance by the certificate holder or applicant of any provision of the Muis Halal Certification Conditions or to exercise any right under the Muis Halal Certification Conditions shall not be construed as a waiver or relinquishment to any extent of Muis' right to assert or rely upon any such provision or right in that or any other instance; rather, the same shall be and remain in full force and effect.	Non-exercise of power shall not be construed as waiver
9.4	The applicant / certificate holder shall provide consent to forensic audit(s) of all its business records in the event of any breaches of the terms thereof.	Consent to forensic audit
9.5	Muis may at any time, upon written notice to the applicant / certificate holder, vary, remove or add to any one or more of the Muis Halal Certification Conditions. Such change shall take effect from the date stated in the notice, unless otherwise specified in the notice.	Amendments to Muis Halal Certification Conditions
9.6	Muis may review all applications and/or approvals for Halal certificates as it deems necessary.	Review of applications
9.7	Muis reserves the right to not proceed with the processing of an application, if the nature of that application is deemed sensitive.	Applications deemed sensitive

ANNEX A – TYPES OF INGREDIENTS

Pursuant to Clause 3.5, all ingredients and food products prior to purchase shall be substantiated with product specifications or labels.

Types of Halal Risk	Low	Medium – Low	Medium – High	High
Types of ingredients	<ul style="list-style-type: none"> • Plant materials • Pure seafood • Legumes & lentils • Rice • Ice • Spices • Synthetic Chemicals 	<ul style="list-style-type: none"> • Soy Bean pdts • Olive Oil • Sesame Oil • Vegetable Oil • Synthetic vinegar • Noodles • Pasta • Food additives (excl animal-derived E400s) 	<ul style="list-style-type: none"> • Enzymes • Cheese & byproducts • E400s Food Additives (animal-derived) • Canned Foods • Confectionery & Pastry • Dairy Products • Processed seafood • Sauces & Condiments • Pure vinegars 	<ul style="list-style-type: none"> • Meat & meat-based items • Poultry & poultry-based items • Beef extracts • Beef tallow • Chicken skin • Chicken fat • Flavourings • Gelatine
Types of Documents Required		<ul style="list-style-type: none"> • General questionnaire (if necessary) 	<ul style="list-style-type: none"> • General questionnaire • Muis-recognised Halal certificate* or laboratory analysis report (if necessary) 	<ul style="list-style-type: none"> • Muis-recognised Halal certificate*

* All applicants / certificate holders are strongly advised to check the updated list of Muis-recognised Halal certification bodies from the prevailing application portal prior to procuring the ingredients.

NOTE:

The above list serves as a general guideline and not limited to and/or conclusive. If necessary, Muis shall have the discretion to request more information or documents on the ingredients.

ANNEX B – CONDITIONS FOR PURCHASING OF INGREDIENTS FROM RETAIL STORES

Purchasing of ingredients from retail stores are only applicable to hawker and school canteen stalls, subject to the following conditions:

Types of Halal Risk	Low	Medium-Low	Medium - High	High
Types of Halal Certification Mark (HCM) required	-	HCM of any Halal certification bodies	HCM of any Halal certification bodies	HCM of Muis and/or Muis-recognised certification bodies*

- (a) The ingredients have been declared and approved by Muis;
- (b) The ingredients shall bear Halal certification mark (HCM) on the product packaging, unless otherwise stated;
- (c) The purchase receipts are verified and endorsed by the Muslim employee;
- (d) Purchase receipts mentioned in (c) shall not include items meant for personal use.

ANNEX C – GLOSSARY	
Administration of Muslim Law Act (AMLA)	An Act relating to Muslims and to make provision for regulating Muslim religious affairs and to constitute a council to advise on matters relating to the Muslim religion in Singapore and a Syariah Court.
Additive	Substances added to food to preserve flavour or enhance its taste and/or appearance.
Amend Application	Application submitted via the application portal seeking approval for the changes to the previously approved Halal application.
Applicant	Company / Establishment submitting an application for the purpose of Halal certification.
Central Kitchen	Kitchen which prepares semi- / fully- processed items and transports to its retail outlets for further processing or use, prior to sale of the finished items or for sale as is condition.
Chain Outlets	More than one outlet bearing the same business name and/or management.
Competent Muslim Personnel	Muslim personnel who have successfully completed the mandatory Halal training programme mandated by Muis or have been assessed to be competent by Muis via a competency assessment.
Documentation	Written proof of step-by-step process documenting a routine.
Express Application	Application processing shall be initiated within 7 working days upon submission of a New application and payment of the non-refundable application fees. It does not guarantee the issuance of a Halal certificate within 7 working days.
Food	Includes drinks.
Franchise Outlets	The right or license granted by a company to an individual / company to operate a business / establishment at a specific location using their name and system.
Halal	<p>Means "Permissible".</p> <p>Halal, in relation to any product, service or activity, means the requirements of the Muslim law are complied with in the production, processing, marketing, display or carrying out, as the case may be, of that product, service or activity.</p> <p>Refer to the Singapore Muis Halal Standard on 'General Guidelines for the Handling and Processing of Halal Food' (MUIS-HC-S001) for more information.</p>

Hawker Stall	<p>Stall selling cooked or uncooked food. It shall apply for the Hawker sub-scheme under the Eating Establishment scheme.</p> <p>This sub-scheme is applicable only to a stall located in a food court or a similar setup such as cloud kitchen or a stall in a wet market selling uncooked food.</p>
Limited Time Offer (LTO)	A special menu item or set of menu items available for a defined short period of time.
Menu Item	Refers to any item sold or offered to sell by an eating establishment, catering company or a central kitchen.
Muis Halal Certificate	A certificate issued by Muis under Section 88A of the Administration of Muslim Law Act (Cap 3). "Halal certificate", in relation to any product, service or activity, means a certificate to the effect that the requirements of the Muslim Law are complied with in the production, processing, marketing or display of that product, the provision of that service or the carrying out of that activity.
Muis Halal Certification Mark	Refers to any certification mark specified by Muis for use in relation to any product, service or activity in respect of which it has issued a Halal certificate under Section 88A (1) of the Administration of Muslim Law Act (Cap 3).
Muslim	A person who professes the religion of Islam in accordance with the Muslim Law.
New Application	Fresh application submitted for the purpose of Halal certification.
Non-Halal	<p>Means "not permissible".</p> <p>Non-halal, in relation to any product, service or activity, means the requirements of the Muslim law are not complied with in the production, processing, marketing, display or carrying out, as the case may be, of that product, service or activity.</p> <p>For the purpose of Halal certification, food and ingredients which are not supported with the relevant documents as shown in Annex A will be regarded as non-Halal.</p>
Normal Application	Application processing shall be initiated within 14 working days upon submission of a New application and payment of the non-refundable application fees. It does not guarantee the issuance of a Halal certificate within 14 working days.

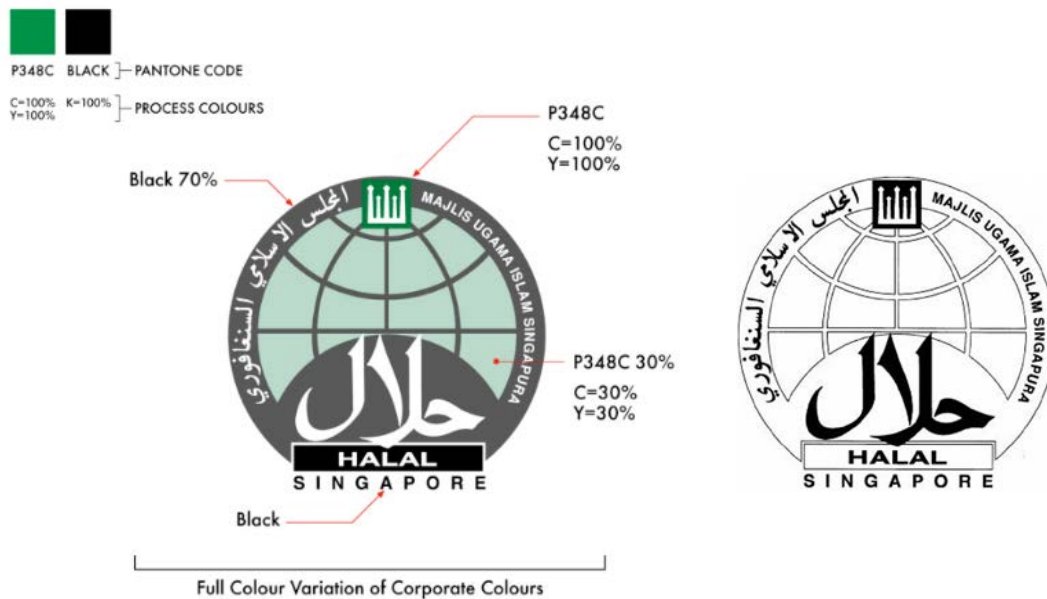
Permanent Muslim Personnel	Staff of a company / establishment who is a Muslim and employed on a full- and/or part-time permanent basis. It includes the owner of a company / establishment who is a Muslim.
Prepacked Food	Food that is packed in advance for sale in a wrapper or container, and bears a label containing all the particulars required by food regulations stated in Sale of Food Act (Chapter 283, section 56(1)) (i.e. for sale to consumers). Food packed in non-retail containers (i.e. for supply to food manufacturers or food services for further use) is not considered as prepacked food.
Processing Aid	Any substance or material, not including apparatus or utensils, and not consumed as a food ingredient by itself, intentionally used in the processing of raw materials, foods or its ingredients, to fulfil a certain technological purpose during treatment or processing.
Product	Refers to any food and non-food substance or material, which may be unprocessed, semi-processed or fully-processed, that may be bought, used, manufactured and/or distributed by a company / establishment. Refers also to the stock-keeping unit.
Raw Material	Crude or processed material that can be converted by manufacture, processing or combination into a new and useful product.
Renewal Application	Application auto-submitted to renew the status of the existing Halal certificate 120 days prior to its expiry.
Request For Action (RFA)	Non-compliance with the Muis Halal Certification Conditions that shall be addressed within the agreed deadline between Muis and applicant.
Retail Sale	A retail sale occurs when a business sells the product directly to consumers for his or her own use (including brick-and-mortar shops such as supermarkets, minimarts, and online platforms).
School Canteen Stall	Food stall operating in Government schools excluding pre-tertiary and tertiary institutes (i.e. polytechnics, junior colleges, universities). It shall apply for the School Canteen Stall sub-scheme under the Eating Establishment scheme.
Sub-scheme	Refers to the type of Eating Establishment scheme, depending on the nature of business of the company / establishment. For example, a food stall in a food court or wet market shall apply for the Hawker sub-scheme under the Eating Establishment scheme.

Virtual brand	Refers to a “brand” of eating establishment (EE) or food preparation area (FPA) that does not have a physical (brick and mortar) shop bearing a signage with the said branding.
Working day	Refers to any day except Saturday, Sunday and Public Holiday.

ANNEX D – SPECIFICATION OF THE MUIS HALAL CERTIFICATION MARK

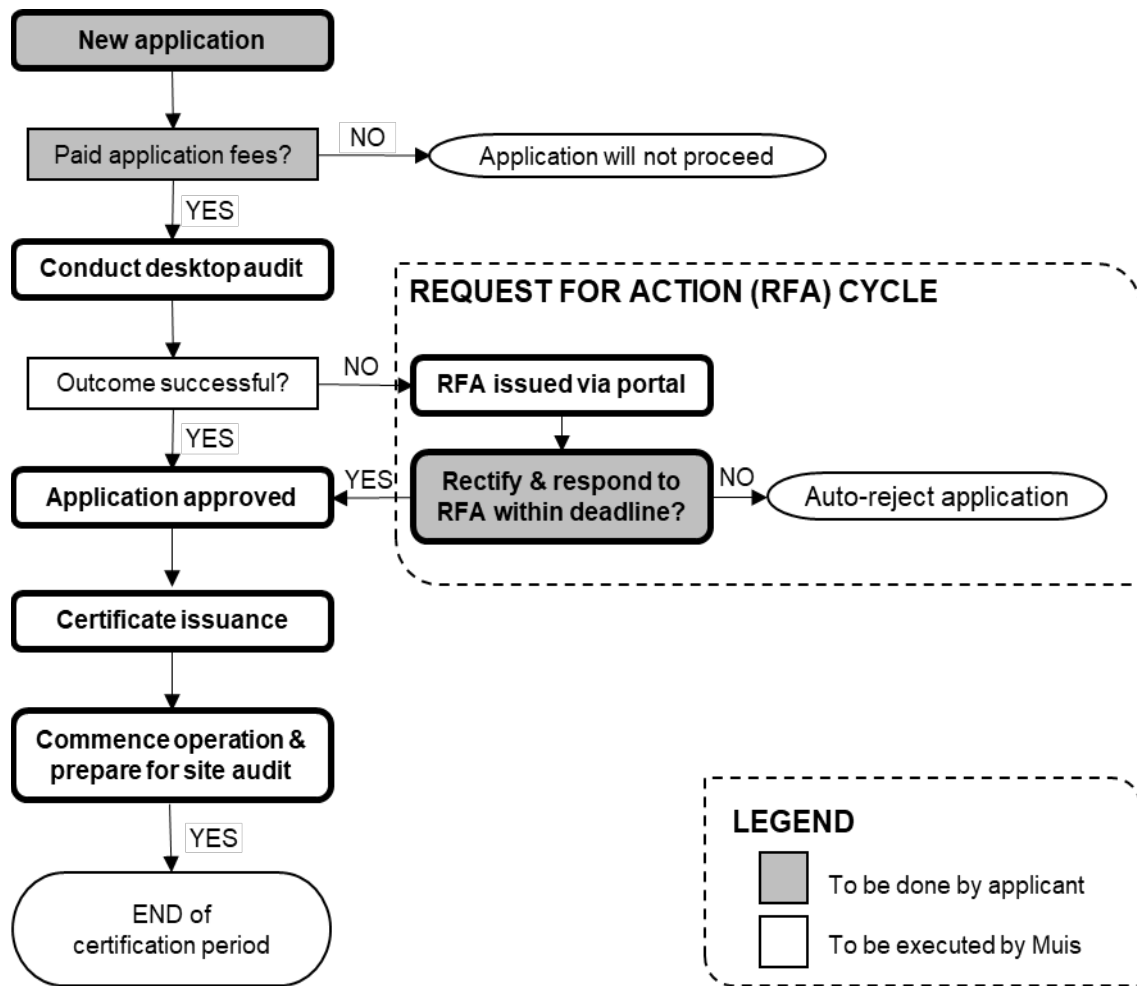
The Muis Halal certification mark used for display shall be subject to the following specifications:

- 1 The Halal certification mark shall always be used in its original proportions and may be proportionately resized;
- 2 The resolution of the mark shall be sufficient such that the wordings on the mark is readable;
- 3 The mark shall be reproduced in its official colours as shown below or in black and white.
- 4 The Halal certification mark shall not be bigger and made more prominent than the company's branding.



- 5 The Muis Halal Certification Mark shall:
 - (a) be used only during the validity of the Muis Halal certificate;
 - (b) be used only for premises covered by certification;
 - (c) not be used in a manner that may result in misinterpretation on the scope of certification;
 - (d) not be used in a form that can be easily tampered (e.g. stickers or decals).

ANNEX E – SHORT TERM SUB-SCHEME



Applicant for Short Term sub-scheme shall be subject to the above process flow during processing of their application:

1. Pursuant to Clause 5.1, the application will be processed within 14 or 7 working days;
2. Pursuant to Clause 1.2, upon successful outcome of the desktop audit, application shall be approved;
3. Pursuant to Clause 5.5, Halal certificate shall be issued upon payment of certification fees;
4. The certificate holder shall commence operation of the stall upon collection of the Halal certificate;
5. The certificate holder shall prepare for site audit by Muis.

Process flow for Short Term sub-scheme

TABLE A – IMPOSED CONDITIONS FOR APPROVED WAIVERS

Pursuant to Clause 2.6, approvals granted to waivers of Muis Halal Certification Conditions may be subject to the following conditions:

Types of Waiver	Muslim Staff (Clause 3.11)	Subletting of premises (Clause 6.7)
Imposed Conditions	<ul style="list-style-type: none"> • Muslim Halal assurance officer / roving supervisor undergo Level 1-2 course. • Roving supervisor to maintain a checklist/log of audit. • Applicant to employ a second Muslim staff within 6 months, where possible. • Roving Supervisor to hold at least a supervisory position. 	<ul style="list-style-type: none"> • Operations of certificate holder and tenant must be kept entirely separated. • Muis shall be informed of any changes to arrangement through an amend application submission. • The Halal application may be reviewed from time to time.

Note: The table above serves as a general guideline and not limited to and/or conclusive. Muis shall have the discretion to impose other conditions, if deemed necessary.

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