Muis Halal Certification Process (Last Updated: March 2019)

MUIS HALAL CERTIFICATION PROCESS

ENOUIRY

Enquires on Muis Halal Certification can be made via the following channels:

- 1. Email (info@muis.gov.sg)
- 2. Phone call (+65 6359 1199)
- 3. Walk-in facilitation

APPLICATION SUBMISSION

- Application made via License One at https://licence1.business.gov.sg
- Payment of application fees

PROCESSING

- Application is processed & verified to ensure that the Muis Halal Certification Conditions (HCC) are complied with
- Certification audit at premises will be conducted

CERTIFICATION

- Halal Certificate will be issued once application has been approved
- Payment of certification fees

POST-CERTIFICATION

- Unannounced periodic inspections will be conducted to ensure compliance
- Halal Certificate holders are required to update LicenceOne for any change of details (e.g. Muslim staff, Menu, Products, Raw Materials, Suppliers, etc)

RENEWAL

 Halal Certificate holder submits renewal application 3 months and no later than 1 month before the Halal Certificate expiry date.

NOTE: For feedbacks (including complaints), please email info@muis.gov.sg or qsm@muis.gov.sg. For appeals, please contact the respective HCSU officer