Requirements in Submitting an Explanation Letter or Report



What should you do when a critical non-compliance is found during audit / inspection?

CHECKLIST FOR THE EXPLANATION LETTER

Detail #1

What was found within the premises (item name, quantity)?

Detail #3

Who purchased it (include invoice)?

Detail #5

What is it used for?

Detail #7

Why is this an NC (high risk item without valid Halal cert/Halal logo; contains alcohol/spirit vinegar etc)?

Detail #2

Where was it found?

Detail #4

If this is not from a usual supplier/usual item purchased, why is this so?

Detail #6

Since when has this item been used?



You are required to submit an Explanation Letter and/or a Corrective Action Report when non-compliances are detected.



For more information, visit us at halal.sg

Requirements in Submitting an Explanation Letter or Report



What should you do when a critical non-compliance is found during audit / inspection?



All information in explanation letter (what, where, when, why, who)

How will the company prevent this from happening again?

What is the action taken by the company (to include any evidence e.g. photo, wastage form, credit note)?

What would be the control measures taken to prevent recurring incident?

What is the alternative source for the product affected?



