



Majlis Ugama Islam Singapura Halal Certification Conditions

This document is provided for the application for Halal Certification by the Majlis Ugama Islam Singapura with effect from 1 September 2022

STORAGE FACILITY SCHEME



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FOREWORD

Majlis Ugama Islam Singapura

Majlis Ugama Islam Singapura (Muis), also known as the 'Islamic Religious Council of Singapore', was established in 1968 pursuant to the enactment of the Administration of Muslim Law Act. Muis is a statutory board under the Ministry of Culture, Community and Youth and administers Muslim affairs in Singapore. Among others, Muis issues Halal certificates and regulates the Singapore Halal industry. More information on Muis' roles and responsibilities is available at www.muis.gov.sg.

Administration of Muslim Law Act

88A – (1) The Majlis may issue halal certificates in relation to any product, service or activity and regulate the holders of such certificates to ensure that the requirements of the Muslim law are complied with in the production, processing, marketing or display of that product, the provision of that service or the carrying out of that activity.

(2) An application for a halal certificate shall be in such a form as the Majlis may require.

(3) The Majlis may, in issuing a halal certificate, impose such condition as it thinks fit and may at any time vary, remove or add to such condition.

(4) The Majlis may, by notification in the Gazette, specify any certification mark of the Majlis for use in relation to any product, service or activity in respect of which it has issued a halal certificate under subsection (1).

(5) Any person who, without the approval of the Majlis:

- (a) issues a Halal certificate in relation to any product, service or activity; or
- (b) uses any specified Halal certification mark or any colourable imitation thereof,

shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 12 months or both.

(6) The Majlis may, in granting approval to any person to issue any Halal certificate or to use any specified Halal certification mark, impose such condition as it thinks fit and may at any time vary, remove or add to such condition.

(7) The Majlis may revoke or suspend its approval granted to any person to issue any Halal certificate or to use any specified Halal certification mark if that person fails to comply with any condition imposed under subsection (6).

(8) Any person aggrieved by any decision of the Majlis made under this section may appeal to the Minister whose decision shall be final.

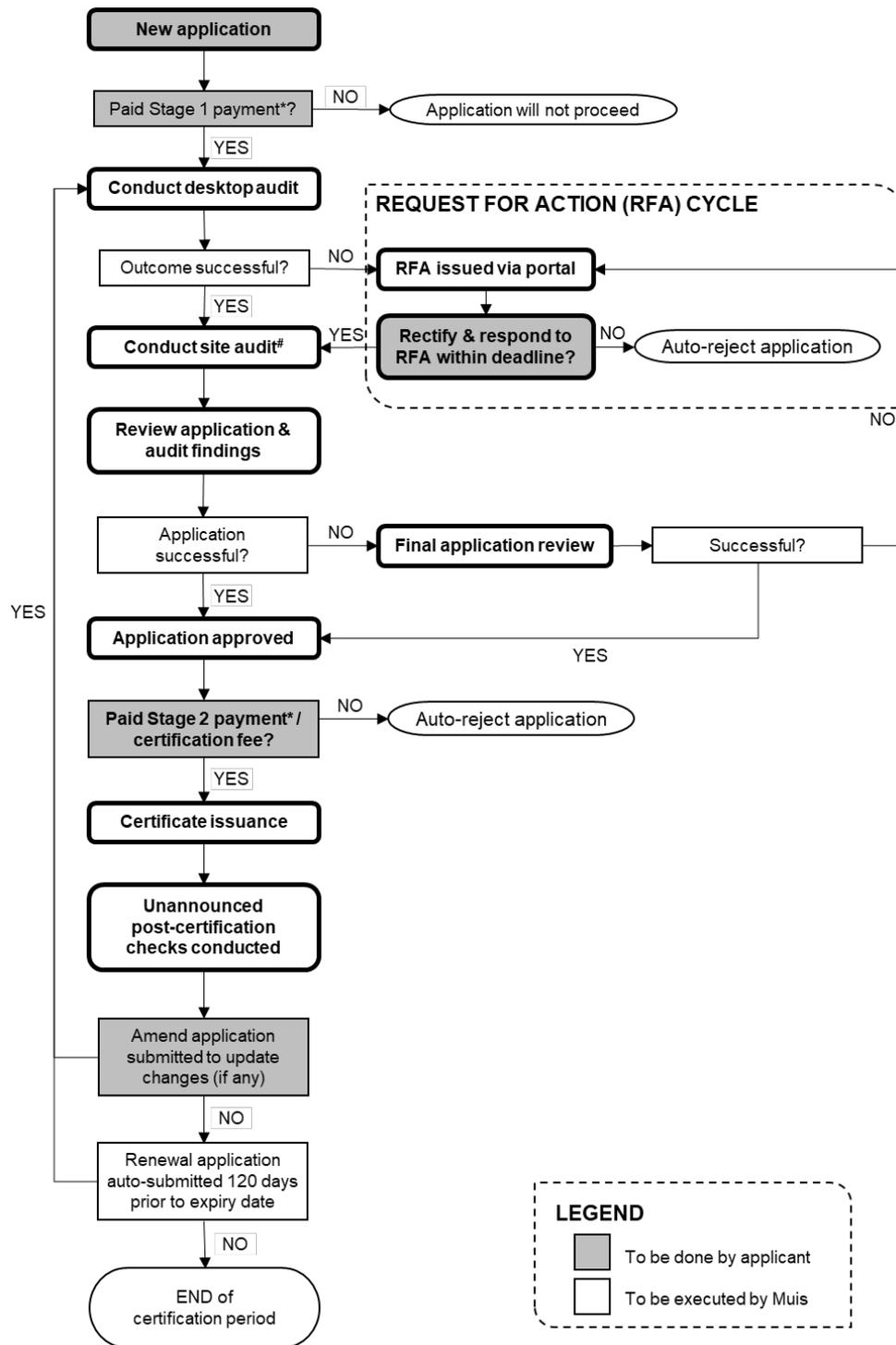
For More Information

Majlis Ugama Islam Singapura
(Islamic Religious Council of Singapore)
Singapore Islamic Hub, 273 Braddell Road,
Singapore 579702

Tel: (65) 6359 1199 / 6011 0037
Email: info@muis.gov.sg
Website: www.muis.gov.sg / www.halal.sg

Halal Development
23 Mayo Street
Singapore 208323

HALAL APPLICATION PROCESS



Note:

* For renewal applications, there are no Stage 1 / Stage 2 payments. Instead, certification fee will apply after application has been approved.

In extraordinary circumstances, Muis may conduct a remote audit.

HALAL CERTIFICATION CONDITIONS

1. GENERAL INFORMATION		
1.1	The conditions set out in this document shall hereinafter be referred to as the “Muis Halal Certification Conditions”. All annexes to these Muis Halal Certification Conditions shall be deemed to be incorporated in and form an integral part hereof. Words or phrases in these Muis Halal Certification Conditions that are defined in Annex C – Glossary shall bear their defined meaning unless the context otherwise requires.	Muis Halal Certification Conditions
1.2	All companies / establishments applying for a Halal certification from Majlis Ugama Islam Singapura (Muis), may, upon fully complying to the Muis Halal Certification Conditions, be issued a Muis Halal certificate (the “Halal certificate”) and allowed the use of Muis Halal certification mark (the “Halal certification mark”) upon the terms and subject to conditions provided therein.	General information
1.3	The applicant is deemed to have agreed to share its company’s information to Muis upon submitting an application to Muis.	Agreement by applicant
1.4	All information submitted by the applicant will not be disclosed to any other person except for the purpose of determining the outcome of this application.	Confidentiality of application
1.5	The applicant shall ensure personnel representing the company / establishment (including the applicant): <ul style="list-style-type: none"> (a) does not use any indecent, threatening, abusive or insulting words or behaviour in communication with Muis; (b) does not collect, use or disclose personal data (which includes photographs, video and audio recordings) of Muis officers unless consent is given. 	Protection for Muis officers
1.6	The Storage Facility scheme shall be applicable to storage facility, warehouse, dishwashing facility or any section thereof in Singapore.	Storage Facility eligibility
1.7	The scope of certification shall include receiving, storage, handling and delivery of products.	Scope of certification

2. APPLICATION REQUIREMENTS		
2.1	The applicant shall read, understand and agree to adhere to the Muis Halal Certification Conditions upon submission of the application.	Compliance at all times
2.2	Any request for waiver of the Muis Halal Certification Conditions shall be submitted in writing using the form provided by Muis or provision via online application system.	Request for waiver of Conditions
2.3	<p>The applicant shall submit a New application if:</p> <ul style="list-style-type: none"> (a) Its current location has not been previously Halal-certified by Muis; (b) It has expanded storage operation in another location or section and intends to obtain Halal certification for that said section; (c) There is a change in: <ul style="list-style-type: none"> i. Ownership / unique entity number (UEN) ii. Scheme or sub-scheme iii. Address of certified premises (d) Its Halal certificate has expired, and renewal application was not submitted when submission was due; (e) The renewal period for the existing Halal certificate has lapsed; (f) Its previously submitted application was rejected; (g) Its Halal certificate had been revoked. 	Submission of New application
2.4	The applicant / certificate holder shall provide a declaration letter indicating the companies to whom they provide Halal storage services.	Declaration of companies who they provide services to
2.5	<p>In addition to the Storage Facility scheme, the applicant shall also apply for:</p> <ul style="list-style-type: none"> (a) The Catering Establishment / Central Kitchen Facility scheme if it provides catering or central kitchen service; (b) Product / Whole Plant scheme if it provides prepacked food for retail sale to businesses that are not self-managed or on e-commerce platforms. 	Application for multiple schemes
2.6	The applicant may be advised to change the scheme and/or subject to additional requirements as Muis deems fit. Where the applicant has applied for waiver of the Muis Halal Certification Conditions, this may include additional imposed conditions that will accompany the Muis Halal Certification Conditions waivers granted to applicant (refer to Table A).	Additional requirements if necessary

2.7	The applicant shall take ownership and bear responsibility for its application at all times. The applicant shall communicate directly with Muis on all matters related to Halal Certification.	Ownership and responsibility
3. GENERAL CERTIFICATION REQUIREMENTS		
3.1	The applicant shall be adequately licensed by the competent food safety authority.	License by food safety authority
3.2	The scope of certification for the premises shall be identified and maintained as documented information (i.e. floor plan).	Demarcation of scope of certification
3.3	The applicant shall ensure that there is no cross-mixing of Halal and non-Halal food and ingredients.	No cross-mixing
3.4	<p>The applicant shall only receive Halal food that have been declared to Muis and store the Halal food on the racks or within the section(s) certified by Muis.</p> <p>Declaration of ingredients shall be done during the application. Details of ingredients' declaration shall include:</p> <p><u>For meat and meat-based (including poultry) items</u></p> <ul style="list-style-type: none"> (a) item name, brand and/or description (b) name of supplier (as reflected on invoice) + name of customer for storage facility (c) name of Halal certification body <p><u>For all other items</u></p> <ul style="list-style-type: none"> (a) item name and/or description (b) name of supplier (as reflected on invoice) + name of customer for storage facility <p><u>For dishwashing facilities ONLY</u></p> <ul style="list-style-type: none"> (a) Name of Halal establishments engaging facility for dishwashing services (b) Location of said Halal establishments 	No undeclared and/or non-Halal items
3.5	<p>All products shall be placed in cartons that are labelled legibly in English with the following information:</p> <ul style="list-style-type: none"> 1. Description of the product; 2. Brand name of the product; 3. Country of origin; 4. Batch number; 	Cartons labelling information

	<p>5. Date at which the product was manufactured or slaughter date;</p> <p>6. Name and address of manufacturer / slaughterhouse;</p> <p>7. Name and designated number of processing establishment, slaughterhouse and/or packing establishment;</p> <p>8. Halal certification mark, or its equivalent, bearing the name of the certifier and country of the issuer of Halal certificate;</p> <p>9. Date of expiry (if any).</p> <p>Muis may also consider alternative documents to determine the traceability of a Halal certificate / documents to an ingredient / raw material.</p>	
3.6	<p>All ingredients and food items prior to purchase shall be substantiated with product specifications or labels. In addition, ingredients and food items which are categorised as Medium-Low, Medium-High or High Halal risk will require additional documents for approval (refer to Annex A):</p> <p>(a) <u>Medium-Low</u></p> <ul style="list-style-type: none"> - Muis general questionnaire (if necessary) <p>(b) <u>Medium-High</u></p> <ul style="list-style-type: none"> - Muis general questionnaire; - Muis-recognised Halal certificate* or laboratory analysis report by an accredited laboratory (if necessary) <p>(c) <u>High</u></p> <ul style="list-style-type: none"> - Halal certificates* from Muis and/or Muis-recognised Halal certification bodies. 	Need to be Halal and substantiated with relevant documents
3.7	<p>Halal certificates issued by Muis or Muis-recognised Halal certification bodies will no longer be valid if the certified item is repacked outside of the premises it was originally certified in.</p>	Invalidation of Halal certificate upon repacking
3.8	<p>A laboratory analysis report according to Muis' requirements may be required by Muis to confirm that the products, raw materials, additives and/or processing aids are Halal. This may be during the initial audit and/or periodic inspections and/or renewal audit. The selection of the accredited laboratory and procedure for product sampling shall be decided by Muis. The applicant shall bear all costs of the laboratory testing.</p>	Laboratory analysis
3.9	<p>The applicant shall establish a Halal team for its premises.</p> <p>(a) The Halal team shall comprise the following roles*:</p>	Singapore Muis Halal Quality

	<ul style="list-style-type: none"> i. Halal Team Leader (of a supervisory level; need not be a Muslim) ii. Halal Assurance Officer (Muslim) iii. Any other personnel that plays an integral role in ensuring the conditions laid out by Muis for Halal certification is met <p>(b) Each Halal Team member shall be officially appointed in the form of an Appointment Letter. The Appointment Letter shall:</p> <ul style="list-style-type: none"> i. list the roles and responsibilities that are directly related with the specific work activities of appointed Halal Team member; ii. signed by the Management, as proof of appointment; iii. signed by the appointed Halal Team member, as proof of acceptance. <p>*Note: Halal Team Leader shall not be concurrently appointed as Halal Assurance Officer. Notwithstanding that, the roles listed in (a) i - iii above may overlap for a particular Halal Team member.</p>	<p>Management System (HalMQ)</p>
<p>3.10</p>	<p>The applicant shall ensure that at least the Halal Team Leader and Halal Assurance Officer attend Halal training course(s) mandated by Muis and/or assessed to be competent.</p> <p>*Note: Attending a Halal refresher course is highly encouraged to ensure continued awareness on Halal concepts and requirements. However, personnel may be required to attend a Halal refresher course and/or re-assess for competency if Muis deems necessary.</p>	<p>Training Requirement</p>
<p>3.11</p>	<p>The Halal Team appointed for the premises shall:</p> <ul style="list-style-type: none"> (a) only accept ingredients and food products that satisfy Clause 3.6 along with their invoices or delivery orders verified by the Halal Assurance Officer (b) supervise and inspect regularly, in the form of internal audits, to ensure operations done within the scope of certification is in accordance with all conditions stated in this document; (c) ensure employees are adequately trained (formally or informally) and updated with matters relating to Halal; (d) maintain the following documents and records: <ul style="list-style-type: none"> i. Licence issued by relevant food authority ii. Floor plan iii. Appointment letters of current Halal Team members iv. Proof of Halal competency (e.g. certificate of attainment or competency) v. Proof of attendance for current Muslim personnel 	<p>Responsibilities of Halal Team</p>

	<ul style="list-style-type: none"> vi. List of food items, and their supporting documents (applicable except for dishwashing facilities) vii. List of Halal establishments engaging facility for dishwashing services (only applicable for dishwashing facilities) viii. Past records of original invoices and delivery orders verified by Halal Assurance Officer ix. Internal audit records (as mentioned in (c)) x. Declaration of all its existing chain or franchise outlets (if any) xi. Halal periodic inspection reports (if any) xii. Any communications from Muis <p>(e) establish and implement the Singapore Muis Halal Quality Management System (HalMQ) plan (refer to Annex B).</p>	
3.12	The applicant shall engage at least 2 competent permanent Muslim personnel, one of whom shall be appointed as the "Halal Assurance Officer" with a supervisory role.	Muslim personnel / Halal Assurance Officer
3.13	<p>The Halal Assurance Officer shall:</p> <ul style="list-style-type: none"> (a) advise the food business on Halal food matters as well as cultural and religious sensitivities relating to them; (b) spearhead or assist in complying with the conditions stipulated in this document (c) endorse the original invoices and delivery orders mentioned in Clause 3.11(d)(viii) with – <ul style="list-style-type: none"> i. his / her signature ii. his / her name iii. date of verification 	Responsibilities of Halal Assurance Officer
4. SPECIAL CERTIFICATION REQUIREMENTS		
4.1	If the applicant provides storage facility services to other Halal certified establishment(s), a management representative shall be appointed by the certified establishment to be part of the Halal team of the storage facility operator.	Halal team member appointment
5. APPLICATION PROCESSING		
5.1	<p>The processing of application shall commence:</p> <ul style="list-style-type: none"> 1. <u>Within 14 working days</u> from the date of payment for New (normal) application; 2. <u>Within 7 working days</u> from the date of payment for New (express) application; 	Duration of application processing

	3. <u>Within 14 working days</u> from the date of application submission for Amend application.	
5.2	<p>Upon successful transaction of stage 1 payment, the applicant shall:</p> <p>(a) access the application portal regularly for information on application status and Request For Action notices. Email notifications will be sent to the applicant's email address indicated during application.</p> <p>(b) be prepared for a site audit by Muis after applicant has commenced operations. Repeat audits may be conducted, as and when necessary.</p> <p>(c) not make any Halal-related claims or advertisements that indicates he is applying, has applied or renewing for Halal certification for the related premises.</p>	Monitoring of application
5.3	<p>The applicant may be required to:</p> <p>1. Conduct a presentation on the company's / establishment's corporate profile, including its holding company, subsidiaries, nature of business, process flow chart, layout, composition of Halal Team, Halal system, etc.;</p> <p>2. Submit relevant documentation for purpose of desktop audit, prior to the site audit.</p>	Requirement for additional information
5.4	All members of the Halal Team shall be present during the site audit and ensure that all documentations required for the purpose of Halal certification are made available.	Presence of Halal Team members
5.5	Muis shall, at its discretion, decide on the certification duration, type of scheme and other conditions for approval of the application.	Discretion by Muis
5.6	If there is additional payment required upon approval of application, payment shall be made within 30 working days from the date of payment advice. After payment has been received, the Halal certificate will be couriered out to the mailing address indicated in the application form. Failing such payment, the Halal certificate shall be automatically cancelled without further notice to the applicant.	Certificate issuance
5.7	<p>Payments shall be made through the application portal or any other mode of payment made available or agreeable by Muis, prior to courier of the certificate.</p> <p>All payments made for the purpose of Halal certification is NON-REFUNDABLE.</p>	Payment prior to courier of certificate

5.8	<p>The application may be rejected under these circumstances:</p> <ul style="list-style-type: none"> (a) Application made via other means apart from the prevailing application portal; (b) Incomplete or inaccurate submission; (c) Failure to respond to the application's Request for Action within stipulated deadline; (d) Non-compliance with the Muis Halal Certification Conditions; (e) Pending outcome of investigation for suspected breach of the Law or Muis Halal Certification Conditions in relation to an earlier Halal certificate issued; (f) No fee paid within the stipulated deadline. 	Application rejection
6. POST CERTIFICATION		
6.1	<p>Muis shall conduct unannounced periodic inspections as and when necessary following the award of the Halal certificate, within the certificate validity period. Easy access to certified premises shall be granted to Muis officers for the purpose of conducting inspections.</p>	Unannounced checks
6.2	<p>In the event that non-compliance is found during the periodic inspection and/or during the certification audit of renewal application, the certificate holder shall ensure immediate rectification measures are carried out, put in place preventive actions to ensure non-recurrence of the non-compliance or any other required actions within the deadline as stipulated under the Post Certification Compliance (PCC) Report issued.</p>	Rectification of non-compliances
6.3	<p>Any notice required to be given by either Muis or the certificate holder, in relation to a breach of the Muis Halal Certification Conditions or offence under the Law, shall be written and sent by electronic mail (effective upon receipt); inland post (effective 2 working days after posting or may be delivered personally (effective upon receipt) to the other party at the addresses set out below:</p> <ol style="list-style-type: none"> 1. If to the certificate holder – the email address and postal address submitted by the certificate holder in the most recent application; 2. If to Muis – Halal Development, 23 Mayo Street, Singapore 208323. <p>In proving the delivery of any letter, it shall be sufficient to prove that such letter was properly addressed, stamped and placed in the post or delivered or left at the address indicated if delivered by hand.</p>	Service of notice

6.4	<p>The applicant shall submit an Amend application if there is any of the following changes to the application submitted earlier:</p> <ul style="list-style-type: none"> (a) Contact information (b) Changes to personnel (c) Changes in particulars of personnel (d) Details of medium- and high-risk ingredients (refer to Annex A) (e) Details of suppliers (f) Details of Halal establishments engaging dishwashing services (only applicable for dishwashing facilities) (g) Size and/or layout of premises <p>Failure to declare the changes may affect the certification status of the related premises.</p>	Updated application details at all times
6.5	<p>Halal Certificate is not transferable.</p> <p>In the event the Halal certificate holder moves the business location:</p> <ol style="list-style-type: none"> 1. The existing Halal certificate is automatically cancelled / invalid. No Halal-related claims shall be made for this new location prior to obtaining a Halal certificate; 2. For chain or franchise outlets, the certificate holder shall submit a new application <u>within 14 working days</u> from the opening date of a new outlet or from the date of relocation; 3. For non-chain outlets or outlets that do not bear the same business name as their other Halal-certified outlets, related entities or businesses, the certificate holder may submit a new application should it wish to obtain certification for the premises in the new location. 	Change of address
6.6	<p>No other operator or company shall be allowed usage of the certificate holder's premises without the prior written approval of Muis which approval may be refused absolutely or given on such terms Muis may at its discretion deems fit.</p>	Usage of premises by external parties
6.7	<p>In the event of public feedback, whether by way of a complaint or otherwise, the certificate holder shall account to Muis and provide a written explanation <u>within 3 working days</u> of Muis' written request.</p>	Explanation on public feedback
6.8	<p>Muis may collect relevant samples, photographs or other materials for the purpose of checks and verification.</p>	Evidence collection

6.9	<p>Renewal applications will be <u>auto-submitted 120 days</u> prior to expiry of the Halal certificate. Certificate holders shall:</p> <ul style="list-style-type: none"> (a) access the application portal regularly for information on application status and Request For Action notices. Email notifications will be sent to the applicant's email address indicated during application. (b) be prepared for a site audit by Muis after applicant has commenced operations. Repeat audits may be conducted, as and when necessary. (c) be informed that no amend applications can be submitted once renewal application has been auto-submitted. 	Automated submission of renewal application
6.10	<p>Automated email reminders may be sent to the applicant's email address indicated during application subject to the systems functionality. However, Muis does not undertake any responsibility of ensuring that the automated email reminders reach and/or are communicated to the intended recipient.</p>	Automated reminders to registered email address
7. PUBLICITY		
7.1	<p>Any form of advertising, signboard and corporate collaterals (business cards, invoices, etc.) shall:</p> <ul style="list-style-type: none"> (a) not mislead on the Halal status of the establishment and products stored; (b) not make claims that premises beyond the scope of certification are Halal-certified. <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Note: For example, company / establishment that applies for Halal certification shall not:</p> <ol style="list-style-type: none"> 1. Claim that the company is Halal-certified if the Halal certificate is only issued to a section of the premises; 2. Claim that the products it stores are Halal-certified as the scope of certification covers only the storage, not manufacturing and /or repacking, of products; 3. Display a Halal certification mark on the delivery vans if the Halal certificate is only issued to a section of the premises; 4. Display a Halal certification mark on the invoices, delivery orders, website, etc., if the Halal certificate is only issued to a section of the premises. </div>	Publicity
7.2	<p>Muis shall, at its discretion, publish a certification status listing of all certificate holders as it deems fit with such details as it deems fit.</p>	Status listing of certificate holders

8. MUIS HALAL CERTIFICATE / CERTIFICATION MARK		
8.1	The Halal certificate shall be issued upon approval of the application, full payment of fees and any outstanding dues as advised by Muis.	Issuance of certificate
8.2	The original Halal certificate issued: <ul style="list-style-type: none"> (a) is valid for the period stipulated on the certificate; (b) shall NOT be displayed outside the certified premises; (c) shall NOT be displayed beyond its expiry date; (d) shall NOT have copies made and advertised in any form that is misleading (online and offline). 	Validity of certificate
8.3	The Halal certificate, Halal certification mark and/or any part of it is the property of Muis. The certificate holder shall: <ul style="list-style-type: none"> (a) be held responsible for the certificate issued to him or her; (b) ensure the certificate and certificate mark are not misused in any manner; (c) shall return the certificate to Muis <ul style="list-style-type: none"> i. Upon closure of certified premises before expiry date of certificate; ii. Immediately upon demand. 	Certificate is the property of Muis
8.4	The certificate holder shall immediately lodge a police report for any loss of the Halal certificate and forward a copy to Muis via info@muis.gov.sg.	Loss of certificate
8.5	The Halal certification mark and/or any part of it is the property of Muis, the certificate holder shall ensure that all parties interested to use and reproduce the Halal certification mark and/or any part thereof in any kind or form shall obtain written prior approval from Muis before using or reproducing the same, which appeal may be rejected absolutely or given on such terms as Muis deems fit.	Approval before using or reproducing certificate / mark
8.6	The certificate holder shall adhere to the specification of the Halal certification mark stipulated in Annex D.	Adherence to specifications of mark
8.7	Muis reserves the right to suspend or revoke the Halal certificate with immediate effect upon written notice to the certificate holder, in the event that the certificate holder is found to: <ul style="list-style-type: none"> (a) have breached any of the Muis Halal Certification Conditions; (b) have made or caused to make any false or fraudulent declaration, certification or representation, either in writing or otherwise; (c) have its operating licence issued by the relevant food authority suspended; 	Suspension / revocation of certificate

	<ul style="list-style-type: none"> (d) have ceased to carry on its business or threatens to do so; (e) have appointed over all or any part of the assets or undertake a receiver, judicial manager or similar officer; (f) have filed or be the subject of a petition for judicial management; (g) have ceased to do business in the normal course for a continuous period of more than 30 days; (h) Have made any arrangement for the benefit of its creditors; (i) Have gone into liquidation or bankruptcy, save for the purposes of a genuine amalgamation or reconstruction; and/or (j) Have been convicted of any offence of such a nature that, in the opinion of Muis, is undesirable that the Halal certificate holder should continue to hold the Halal certificate 	
8.8	<p>Upon expiry, suspension or revocation of the Halal certificate, the certificate holder shall immediately:</p> <ul style="list-style-type: none"> (a) cease the display of the Halal certificate; (b) cease all further use of the Halal certification mark; (c) cease all publications, circulation of material and advertisements bearing the Halal certification mark; (d) cease all Halal-related claims in relation to the affected premises; (e) inform parties using or reproducing the Halal certification mark in relation to the affected establishment to cease usage and reproduction of the mark. <p>Further or in the alternative, should Muis' investigation into the breach of the Muis Halal Certification Conditions be on-going and/or until the certificate holder has made suitable recompense for the breach to the satisfaction of Muis, the certificate holder shall not make changes to the existing Halal certificate by submitting a change or renewal application and / or apply for a new Halal certificate.</p> <p>The applicant shall pass a one-time reinstatement audit if the suspension period ends before the certificate's expiry. Applicant shall set the audit date with Muis at least 2 weeks prior to the end of suspension. Failing the re-instatement audit, Muis may extend the suspension till the certificate's expiry.</p>	Cessation of use of certificate / mark upon suspension / revocation
9. OTHER CONDITIONS		
9.1	<p>The applicant / certificate holder shall at all times keep Muis fully indemnified against all claims, damages, expenses or costs (including those asserted by third parties) arising directly or indirectly from any breach by the certificate holder and/or applicant of any provision of the Muis Halal Certification Conditions or the Halal certificate or otherwise arising from or in connection with the unlawful use of the</p>	Muis to be fully indemnified

	Halal certificate or Halal certification mark or other activities associated therewith by the Halal certificate holder or applicant.	
9.2	The applicant / certificate holder shall accept Muis' decisions on all Halal related matters as binding. Muis' records of all matters relating to the certificate and application shall be binding on the Halal certificate holder or applicant.	Muis' decisions are binding
9.3	No exercise or failure to exercise or delay in exercising any right power or remedy vested in Muis under or pursuant to the Muis Halal Certification Conditions shall constitute a waiver by Muis of that or any other right power or remedy. The failure of Muis to insist upon or enforce strict performance by the certificate holder or applicant of any provision of the Muis Halal Certification Conditions or to exercise any right under the Muis Halal Certification Conditions shall not be construed as a waiver or relinquishment to any extent of Muis' right to assert or rely upon any such provision or right in that or any other instance; rather, the same shall be and remain in full force and effect.	Non-exercise of power shall not be construed as waiver
9.4	The applicant / certificate holder shall provide consent to forensic audit(s) of all its business records in the event of any breaches of the terms thereof.	Consent to forensic audit
9.5	Muis may at any time, upon written notice to the applicant / certificate holder, vary, remove or add to any one or more of the Muis Halal Certification Conditions. Such change shall take effect from the date stated in the notice, unless otherwise specified in the notice.	Amendments to Muis Halal Certification Conditions
9.6	Muis may review all applications and or approvals for Halal certificates as it deems necessary.	Review of applications
9.7	Muis reserves the right to not proceed with the processing of an application, if the nature of that application is deemed sensitive.	Applications deemed sensitive

ANNEX A – TYPES OF INGREDIENTS

Pursuant to Clause 3.6, all ingredients and food products prior to purchase shall be substantiated with product specifications or labels.

TYPES OF HALAL-RISK	LOW	MEDIUM-LOW	MEDIUM-HIGH	HIGH
TYPES OF PRODUCTS	<ul style="list-style-type: none"> • Plant materials • Pure seafood • Legumes & lentils • Rice • Salt • Ice • Spices • Synthetic Chemicals 	<ul style="list-style-type: none"> • Soy Bean pdts • Olive Oil • Sesame Oil • Vegetable Oil • Synthetic vinegar • Noodles • Pasta • Food additives (excl animal-derived E400s) 	<ul style="list-style-type: none"> • Enzymes • Cheese & byproducts • E400s Food Additives (animal-derived) • Canned Foods • Confectionery & Pastry • Dairy Products • Processed seafood • Sauces & Condiments • Pure vinegars 	<ul style="list-style-type: none"> • Meat & meat-based items • Poultry & poultry-based items • Beef extracts • Beef tallow • Chicken skin • Chicken fat • Flavourings • Gelatine
TYPES OF DOCUMENTS REQUIRED		<ul style="list-style-type: none"> • General questionnaire (if necessary) 	<ul style="list-style-type: none"> • General questionnaire • Muis-recognised Halal certificate* or laboratory analysis report (if necessary) 	<ul style="list-style-type: none"> • Muis-recognised Halal certificate*

* All applicants / certificate holders are strongly advised to check the updated list of Muis-recognised Halal certification bodies from the prevailing application portal or Muis website prior to procuring the ingredients.

NOTE:

The above list serves as a general guideline and not limited to and/or conclusive. If necessary, Muis shall have the discretion to request more information or documents on the ingredients.

ANNEX B – SAMPLE HALMQ PLAN

	HAP	Process Step	Halal Threat	Control Measure(s)	Allowable Limit / Prescribed Practice	Monitoring System				Corrective Action		Preventive Action
						What?	How?	When?	Who?	Immediate Correction	To prevent recurrence	To prevent occurrence
EXAMPLE	1	Procurement of raw materials (Step 1)	Procurement of non-Halal raw materials / processing aids (e.g. non-Halal chicken)	<ul style="list-style-type: none"> ▪ Obtain Halal certificates for meat / poultry items ▪ Obtain Halal certificates, product specifications, detailed Halal questionnaire and/or laboratory analysis report for non-meat and poultry raw materials ▪ Attain Muis' approval prior to procurement of ALL raw materials 	Zero tolerance	Halal status of raw materials	<ul style="list-style-type: none"> ▪ Check Halal certificates for meat / poultry items ▪ Check Halal certificates, product specifications, detailed Halal questionnaire and/or laboratory analysis report for non-meat and poultry raw materials ▪ Attain Muis' approval prior to procurement of ALL raw materials 	Procurement of raw materials	Purchasing Executive	<ul style="list-style-type: none"> ▪ Cancel order ▪ Call supplier ▪ Inform Purchasing Manager; Halal Team member) ▪ Fill up Halal Incident report form 	<ul style="list-style-type: none"> ▪ Retrain officer involved in the procurement step ▪ Establish approved supplier list 	<ul style="list-style-type: none"> ▪ Periodically audit suppliers ▪ Consider use of technology to prevent human error during order placement

Approved By : _____

Version No. : _____

Approval Date : _____

Effective Date : _____

Company Seal :

ANNEX C – GLOSSARY

Administration of Muslim Law Act (AMLA)	An Act relating to Muslims and to make provision for regulating Muslim religious affairs and to constitute a council to advise on matters relating to the Muslim religion in Singapore and a Syariah Court.
Additive	Substances added to food to preserve flavour or enhance its taste and/or appearance.
Amend Application	Application submitted via the application portal seeking approval for the changes to the previously approved Halal application.
Allowable Limit	The value of a monitored action which separates acceptable from the unacceptable. Examples include voltage for stunning of animal, amount of ethanol, etc.
Applicant	Company / Establishment submitting an application for the purpose of Halal certification.
Central Kitchen	Kitchen which prepares semi- / fully- processed items and transports to its retail outlets for further processing or use, prior to sale of the finished items or for sale as is condition.
Chain Outlets	More than two outlets bearing the same business name and/or management.
Competent Muslim Personnel	Muslim personnel who have successfully completed the mandatory Halal training programme mandated by Muis or have been assessed to be competent by Muis via a competency assessment.
Control Measure	Any action and/or activity required to eliminate Halal threats.
Corrective Action	Any action to be taken when the results of monitoring at the HAP indicate a loss of control.
Documentation	Written proof of step-by-step process documenting a routine.
Express Application	Application processing shall be initiated within 7 working days upon submission of a New application and payment of the non-refundable application fees. It does not guarantee the issuance of a Halal certificate within 7 working days.
Food	Includes drinks.

Franchise Outlets	The right or license granted by a company to an individual / company to operate a business / establishment at a specific location using their name and system.
Halal	Means "Permissible". Halal, in relation to any product, service or activity, means the requirements of the Muslim law are complied with in the production, processing, marketing, display or carrying out, as the case may be, of that product, service or activity. Refer to the Singapore Muis Halal Standard on 'General Guidelines for the Handling and Processing of Halal Food' (MUIS-HC-S001) for more information.
Halal Assurance Officer	A member of the Halal Team who is a Muslim and has attended a mandatory Halal training programme mandated by Muis or have been assessed to be competent by Muis via a competency assessment. The Halal Assurance Officer may or may not be the Halal Team Leader.
Halal Assurance Point (HAP)	A step in an operation which, if controlled and monitored, shall eliminate the occurrence of a Halal threat. An example of this is the point of receiving of raw materials.
Halal Team	A group of appointed personnel responsible for implementing, monitoring and maintaining the Halal system, as well as ensuring that all requirements have been met in accordance with this document. The Team shall comprise management-appointed Halal Team Leader, Halal Assurance Officer and members from multi-disciplinary background, who possess relevant knowledge and expertise.
Halal Team Leader	Management-appointed representative who heads the Halal Team and has attended a mandatory Halal training programme mandated by Muis or have been assessed to be competent by Muis via a competency assessment. The Halal Team Leader shall be someone who has the authority to implement the Muis Halal Certification Conditions and rectify any non-compliance immediately.
Halal Threat	The potential to render a product as non-Halal. Examples include cross-mixing of Halal and non-Halal raw materials, receiving of raw materials that are not prior-approved by Muis, etc.
Monitoring	The act of conducting a planned sequence of observations or measurements of control parameters to assess total conformance with specifications and requirements as stipulated in this document.

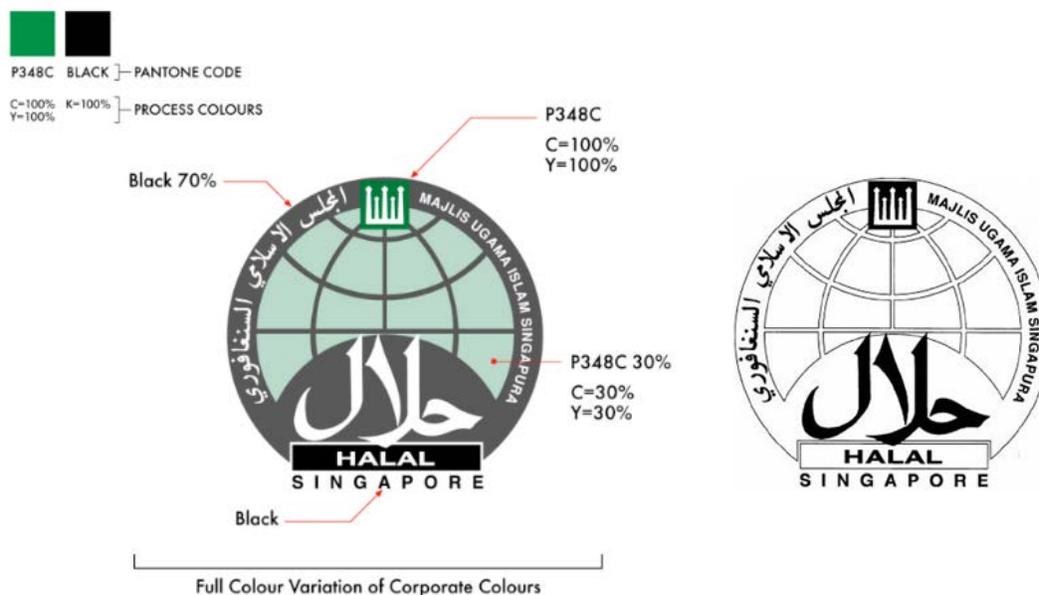
Muis Halal Certificate	A certificate issued by Muis under Section 88A of the Administration of Muslim Law Act (Cap 3). "Halal certificate", in relation to any product, service or activity, means a certificate to the effect that the requirements of the Muslim Law are complied with in the production, processing, marketing or display of that product, the provision of that service or the carrying out of that activity.
Muis Halal Certification Mark	Refers to any certification mark specified by Muis for use in relation to any product, service or activity in respect of which it has issued a Halal certificate under Section 88A (1) of the Administration of Muslim Law Act (Cap 3).
Muslim	A person who professes the religion of Islam in accordance with the Muslim Law.
New Application	Fresh application submitted for the purpose of Halal certification.
Non-Halal	Means "not permissible". Non-halal, in relation to any product, service or activity, means the requirements of the Muslim law are not complied with in the production, processing, marketing, display or carrying out, as the case may be, of that product, service or activity. For the purpose of Halal certification, food and ingredients which are not supported with the relevant documents as shown in Annex A will be regarded as non-Halal.
Normal Application	Application processing shall be initiated within 14 working days upon submission of a New application and payment of the non-refundable application fees. It does not guarantee the issuance of a Halal certificate within 14 working days.
Permanent Muslim Personnel	Staff of a company / establishment who is a Muslim and employed on a full- and/or part-time permanent basis. It includes the owner of a company / establishment who is a Muslim.
Prepacked Food	Food that is packed in advance for sale in a wrapper or container, and bears a label containing all the particulars required by food regulations stated in Sale of Food Act (Chapter 283, section 56(1)) (i.e. for retail sale). Food packed in non-retail containers (i.e. for supply to food manufacturers or food services for further use) is not considered as prepacked food.
Processing Aid	Any substance or material, not including apparatus or utensils, and not consumed as a food ingredient by itself, intentionally used in the

	processing of raw materials, foods or its ingredients, to fulfil a certain technological purpose during treatment or processing.
Product	Refers to any food and non-food substance or material, which may be unprocessed, semi-processed or fully-processed, that may be bought, used, manufactured and/or distributed by a company / establishment. Refers also to the stock-keeping unit.
Raw Material	Crude or processed material that can be converted by manufacture, processing or combination into a new and useful product.
Renewal Application	Application auto-submitted to renew the status of the existing Halal certificate 120 days prior to its expiry.
Request For Action (RFA)	Non-compliance with the Muis Halal Certification Conditions that shall be addressed within the agreed deadline between Muis and applicant.
Retail Sale	A retail sale occurs when a business sells the product directly to consumers for his or her own use (including brick-and-mortar shops such as supermarkets, minimarts, and online platforms).
Singapore Muis Halal Quality Management System (HalMQ)	<p>A set of systems-based Halal certification requirements introduced in 2008. Pronounced as 'Hallmark', HalMQ is benchmarked against internationally-known standards such as ISO and HACCP.</p> <p>Refer to the Singapore Muis Halal Standard on 'General Guidelines for the Development and Implementation of a Halal Quality Management System' (MUIS-HC-S002) for more information.</p>
Sub-scheme	Refers to the type of Catering / Central Kitchen / Pre-School kitchen scheme, depending on the nature of business of the company / establishment.
Working day	Refers to any day except Saturday, Sunday and Public Holiday.

ANNEX D – SPECIFICATION OF THE MUIS HALAL CERTIFICATION MARK

The Muis Halal certification mark used for display shall be subject to the following specifications:

- 1 The Halal certification mark shall always be used in its original proportions and may be proportionately resized;
- 2 The resolution of the mark shall be sufficient such that the wordings on the mark is readable;
- 3 The mark shall be reproduced in its official colours as shown below or in black and white.
- 4 The Halal certification mark shall not be bigger and made more prominent than the company's branding.



- 5 The Muis Halal Certification Mark shall:
 - (a) be used only during the validity of the Muis Halal certificate;
 - (b) be used only for premises covered by certification;
 - (c) be placed in a location that will not be deemed as disrespectful;
 - (d) not be used in a manner that may result in misinterpretation on the scope of certification;
 - (e) not be used in a form that can be easily tampered (e.g. stickers or decals).

TABLE A – IMPOSED CONDITIONS FOR APPROVED WAIVERS

Pursuant to Clause 2.6, approvals granted to waivers of Muis Halal Certification Conditions may be subject to the following conditions:

Types of Waiver	Muslim Staff (Clause 3.12)	Subletting of premises (Clause 6.6)
Imposed Conditions	<ul style="list-style-type: none"> • Muslim Halal assurance officer / roving supervisor undergo Level 1-2 course. • Roving supervisor to maintain a checklist/log of audit. • Applicant to employ a second Muslim staff within 6 months, where possible. • Roving Supervisor to hold at least a supervisory position. 	<ul style="list-style-type: none"> • Operations of certificate holder and tenant must be kept entirely separated. • Muis shall be informed of any changes to arrangement through an amend application submission. • The Halal application may be reviewed from time to time.

Note: The table above serves as a general guideline and not limited to and/or conclusive. Muis shall have the discretion to impose other conditions, if deemed necessary.

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